

## INSTRUCTIONS ON WITHDRAWAL

### Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us  
pet-interiors design gmbh, Bahnhofstr. 5, D-96215 Lichtenfels  
Tel.: 0049 9571 9400117, Fax: 0049 9571 4852, email: info@pet-interiors.de  
of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

### Effects of withdrawal

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the end of the period of fourteen days.

You shall bear the direct costs of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

## Withdrawal Form

complete and return this form only if you wish to withdraw from the contract to:

pet-interiors design gmbh  
Bahnhofstraße 5  
D-96215 Lichtenfels

Fax 0049-95 71-4852  
E-Mail: [info@pet-interiors.de](mailto:info@pet-interiors.de)

We (\*) hereby give notice that I/We (\*) withdraw from my/our (\*) contract of sale of the following goods (\*)/for the provision of the following service (\*),

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Ordered on (\*)/received on (\*), \_\_\_\_\_

Name of consumer(s), \_\_\_\_\_

E-Mail of consumer(s), \_\_\_\_\_

To this e-mail address we will send your confirmation of receipt of such revocation.

Address of consumer(s),

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\_\_\_\_\_

Date

\_\_\_\_\_

Signature of consumer(s) (only if this form is notified on paper),

(\*) Delete as appropriate.

To be filled out by pet-interiors: Sent confirmation of receipt of the revocation to the above mentioned e-mail on \_\_\_\_\_ at \_\_\_\_\_